



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

**MULTIPLE AWARD SCHEDULE
FSC GROUP: MAS**



REI Systems, Inc.
14325 Willard Road, Suite 200
Chantilly, Virginia 20151-2110
Phone: (703) 230-0011 | Fax: (703) 230-0020
www.reisystems.com

Contract Number: 47QTCA19D00DR
Period Covered by Contract: 6/18/2019 – 6/17/2024
Business Size: Other than Small Business
Contract Administrator: Kevin M White
Email: kwhite@reisystems.com
Phone: 703-574-9502

Price List is current through Mod PS-0011, Effective February 10, 2021

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Customer Information

1a. Table of Awarded Special Item Number(s):

| SIN | SIN Description |
|-----------|--|
| 54151S | Information Technology Professional Services – SUBJECT TO COOPERATIVE PURCHASING AND DISASTER RECOVERY |
| 54151HEAL | Health Information Technology Services – SUBJECT TO COOPERATIVE PURCHASING AND DISASTER RECOVERY |
| 511210 | Software Licenses – SUBJECT TO COOPERATIVE PURCHASING AND DISASTER RECOVERY |
| 54151 | Software Maintenance Services – SUBJECT TO COOPERATIVE PURCHASING AND DISASTER RECOVERY |
| OLM | Order-Level Materials (OLM) – SUBJECT TO COOPERATIVE PURCHASING AND DISASTER RECOVERY |

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. Not Applicable

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. See Pg. 8

2. Maximum Order: \$500,000

3. Minimum Order: \$100.00

4. Geographic Coverage (delivery Area): Domestic

5. Point(s) of production (city, county, and state or foreign country): Same as Contractor

6. Discount from list prices or statement of net price: GSA prices are Net

7. Quantity discounts: None

8. Prompt payment terms: Net 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items: None

10a. Time of Delivery: 30 Days ARO

10b. Expedited Delivery: Contact Contractor

10c. Overnight and 2-day delivery: Contact Contractor

10d. Urgent Requirements: When the Federal Supply Schedule contract delivery period does

not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11. F.O.B Points(s): Destination

12a. Ordering Address(es):

14325 Willard Road, Suite 200
Chantilly, Virginia 20151-2110
Phone: 703-574-9502
Email: contracts@reisystems.com

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

13. Payment address(es):

14325 Willard Road, Suite 200
Chantilly, Virginia 20151-2110
Phone: 703-230-0011
Email: contracts@reisystems.com

14. Warranty provision: Standard Commercial Warranty

15. Export Packing Charges: Not Applicable

16. Terms and conditions of rental, maintenance, and repair: Not Applicable

17. Terms and conditions of installation: Not Applicable

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not Applicable

18b. Terms and conditions for any other services: Not Applicable

19. List of service and distribution points: Not Applicable

20. List of participating dealers: Not Applicable

21. Preventive maintenance: Not Applicable

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: None

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contactor's website or other location.) The EIT standards can be found at: www.Section508.gov/.

23. Data Universal Numbering System (DUNS) number: 608999520

24. Notification regarding registration in System for Award Management (SAM): Cage Code: 1DJP1



GSA Pricing
Information Technology Professional Services

| SIN | Labor Category | Contract or Site Rate | Gov't. Site Rate | Contract or Site Rate | Gov't. Site Rate | Contractor Site Rate | Gov't. Site Rate | Contractor Site Rate | Gov't. Site Rate | Contractor Site Rate | Gov't. Site Rate |
|--------|--------------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|
| | | Year 1 6/18/19 - 6/17/20 | | Year 2 6/18/20 - 6/17/21 | | Year 3 6/18/21 - 6/17/22 | | Year 4 6/18/22 - 6/17/23 | | Year 5 6/18/23 - 6/17/24 | |
| 54151S | Support Specialist I * | \$46.20 | \$41.58 | \$47.49 | \$42.74 | \$48.82 | \$43.94 | \$50.19 | \$45.17 | \$51.60 | \$46.44 |
| 54151S | Support Specialist II * | \$61.00 | \$54.90 | \$62.71 | \$56.44 | \$64.46 | \$58.01 | \$66.27 | \$59.64 | \$68.12 | \$61.31 |
| 54151S | Support Specialist III * | \$65.56 | \$59.00 | \$67.40 | \$60.66 | \$69.28 | \$62.35 | \$71.22 | \$64.10 | \$73.22 | \$65.90 |
| 54151S | Support Specialist IV * | \$81.70 | \$73.53 | \$83.99 | \$75.59 | \$86.34 | \$77.71 | \$88.76 | \$79.88 | \$91.24 | \$82.12 |
| 54151S | Architect I | \$138.10 | \$124.29 | \$141.97 | \$127.77 | \$145.94 | \$131.35 | \$150.03 | \$135.03 | \$154.23 | \$138.81 |
| 54151S | Architect II | \$143.95 | \$129.56 | \$147.98 | \$133.18 | \$152.12 | \$136.91 | \$156.38 | \$140.74 | \$160.76 | \$144.68 |
| 54151S | Architect III | \$163.65 | \$147.29 | \$168.23 | \$151.41 | \$172.94 | \$155.65 | \$177.79 | \$160.01 | \$182.76 | \$164.48 |
| 54151S | Architect IV | \$181.20 | \$163.08 | \$186.27 | \$167.64 | \$191.49 | \$172.34 | \$196.85 | \$177.17 | \$202.36 | \$182.12 |
| 54151S | Architect V | \$194.19 | \$174.77 | \$199.63 | \$179.67 | \$205.22 | \$184.70 | \$210.96 | \$189.86 | \$216.87 | \$195.18 |
| 54151S | Analyst I | \$74.80 | \$67.32 | \$76.89 | \$69.20 | \$79.05 | \$71.15 | \$81.26 | \$73.13 | \$83.54 | \$75.19 |
| 54151S | Analyst II | \$101.92 | \$91.73 | \$104.77 | \$94.29 | \$107.71 | \$96.94 | \$110.72 | \$99.65 | \$113.82 | \$102.44 |

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|--------|----------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|
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| 54151S | Analyst III | \$116.96 | \$105.26 | \$120.23 | \$108.21 | \$123.60 | \$111.24 | \$127.06 | \$114.35 | \$130.62 | \$117.56 |
| 54151S | Analyst IV | \$135.62 | \$122.06 | \$139.42 | \$125.48 | \$143.32 | \$128.99 | \$147.33 | \$132.60 | \$151.46 | \$136.31 |
| 54151S | Analyst V | \$150.10 | \$135.09 | \$154.30 | \$138.87 | \$158.62 | \$142.76 | \$163.06 | \$146.75 | \$167.63 | \$150.87 |
| 54151S | Analyst VI | \$184.73 | \$166.26 | \$189.90 | \$170.91 | \$195.22 | \$175.70 | \$200.69 | \$180.62 | \$206.31 | \$185.68 |
| 54151S | Quality Engineer I | \$60.63 | \$54.57 | \$62.33 | \$56.10 | \$64.07 | \$57.66 | \$65.87 | \$59.28 | \$67.71 | \$60.94 |
| 54151S | Quality Engineer II | \$80.21 | \$72.19 | \$82.46 | \$74.21 | \$84.76 | \$76.28 | \$87.14 | \$78.43 | \$89.58 | \$80.62 |
| 54151S | Quality Engineer III | \$88.50 | \$79.65 | \$90.98 | \$81.88 | \$93.53 | \$84.18 | \$96.14 | \$86.53 | \$98.84 | \$88.96 |
| 54151S | Quality Engineer IV | \$102.07 | \$91.86 | \$104.93 | \$94.44 | \$107.87 | \$97.08 | \$110.89 | \$99.80 | \$113.99 | \$102.59 |
| 54151S | Quality Engineer V | \$104.56 | \$94.10 | \$107.49 | \$96.74 | \$110.50 | \$99.45 | \$113.59 | \$102.23 | \$116.77 | \$105.09 |
| 54151S | DevOps Engineer I | \$72.65 | \$65.39 | \$74.68 | \$67.21 | \$76.78 | \$69.10 | \$78.93 | \$71.04 | \$81.13 | \$73.02 |
| 54151S | DevOps Engineer II | \$98.89 | \$89.00 | \$101.66 | \$91.49 | \$104.51 | \$94.06 | \$107.43 | \$96.69 | \$110.44 | \$99.40 |
| 54151S | DevOps Engineer III | \$123.98 | \$111.58 | \$127.45 | \$114.71 | \$131.02 | \$117.92 | \$134.69 | \$121.22 | \$138.46 | \$124.61 |
| 54151S | Manager I | \$113.93 | \$102.54 | \$117.12 | \$105.41 | \$120.40 | \$108.36 | \$123.77 | \$111.39 | \$127.24 | \$114.52 |
| 54151S | Manager II | \$139.70 | \$125.73 | \$143.61 | \$129.25 | \$147.63 | \$132.87 | \$151.77 | \$136.59 | \$156.02 | \$140.42 |

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| 54151S | Manager III | \$165.47 | \$148.92 | \$170.10 | \$153.09 | \$174.87 | \$157.38 | \$179.76 | \$161.78 | \$184.80 | \$166.32 |
| 54151S | Manager IV | \$179.24 | \$161.32 | \$184.26 | \$165.83 | \$189.42 | \$170.48 | \$194.72 | \$175.25 | \$200.17 | \$180.15 |
| 54151S | Manager V | \$190.39 | \$171.35 | \$195.72 | \$176.15 | \$201.20 | \$181.08 | \$206.83 | \$186.15 | \$212.63 | \$191.37 |
| 54151S | Manager VI | \$222.21 | \$199.99 | \$228.43 | \$205.59 | \$234.83 | \$211.35 | \$241.40 | \$217.26 | \$248.16 | \$223.34 |
| 54151S | Manager VII | \$333.37 | \$300.03 | \$342.70 | \$308.43 | \$352.30 | \$317.07 | \$362.16 | \$325.94 | \$372.31 | \$335.08 |
| 54151S | Customer Support Specialist I * | \$62.26 | \$56.03 | \$64.00 | \$57.60 | \$65.80 | \$59.22 | \$67.64 | \$60.88 | \$69.53 | \$62.58 |
| 54151S | Customer Support Specialist II * | \$77.59 | \$69.83 | \$79.76 | \$71.78 | \$82.00 | \$73.80 | \$84.29 | \$75.86 | \$86.65 | \$77.99 |
| 54151S | Customer Support Specialist III | \$84.45 | \$76.01 | \$86.81 | \$78.13 | \$89.25 | \$80.33 | \$91.74 | \$82.57 | \$94.31 | \$84.88 |
| 54151S | Customer Support Specialist IV | \$94.80 | \$85.32 | \$97.45 | \$87.71 | \$100.18 | \$90.16 | \$102.99 | \$92.69 | \$105.87 | \$95.28 |
| 54151S | Customer Support Specialist V | \$115.46 | \$103.91 | \$118.69 | \$106.82 | \$122.02 | \$109.82 | \$125.43 | \$112.89 | \$128.94 | \$116.05 |
| 54151S | Developer I | \$54.13 | \$48.72 | \$55.65 | \$50.09 | \$57.20 | \$51.48 | \$58.81 | \$52.93 | \$60.45 | \$54.41 |
| 54151S | Developer II | \$65.50 | \$58.95 | \$67.33 | \$60.60 | \$69.22 | \$62.30 | \$71.16 | \$64.04 | \$73.15 | \$65.84 |
| 54151S | Developer III | \$75.93 | \$68.34 | \$78.06 | \$70.25 | \$80.24 | \$72.22 | \$82.49 | \$74.24 | \$84.80 | \$76.32 |

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| 54151S | Developer IV | \$89.73 | \$80.76 | \$92.24 | \$83.02 | \$94.83 | \$85.35 | \$97.48 | \$87.73 | \$100.21 | \$90.19 |
| 54151S | Developer V | \$107.51 | \$96.76 | \$110.52 | \$99.47 | \$113.61 | \$102.25 | \$116.80 | \$105.12 | \$120.07 | \$108.06 |
| 54151S | Developer VI | \$114.18 | \$102.76 | \$117.38 | \$105.64 | \$120.66 | \$108.59 | \$124.04 | \$111.64 | \$127.52 | \$114.77 |
| 54151S | Developer VII | \$132.07 | \$118.86 | \$135.77 | \$122.19 | \$139.57 | \$125.61 | \$143.48 | \$129.13 | \$147.49 | \$132.74 |
| 54151S | Developer VIII | \$138.10 | \$124.29 | \$141.97 | \$127.77 | \$145.94 | \$131.35 | \$150.03 | \$135.03 | \$154.23 | \$138.81 |
| 54151S | Developer IX | \$150.93 | \$135.84 | \$155.16 | \$139.64 | \$159.50 | \$143.55 | \$163.97 | \$147.57 | \$168.56 | \$151.70 |
| 54151S | Salesforce Developer I | \$122.26 | \$110.03 | \$125.68 | \$113.11 | \$129.20 | \$116.28 | \$132.82 | \$119.54 | \$136.54 | \$122.89 |
| 54151S | Salesforce Developer II | \$157.33 | \$141.60 | \$161.74 | \$145.57 | \$166.26 | \$149.63 | \$170.92 | \$153.83 | \$175.70 | \$158.13 |
| 54151S | Salesforce Developer III | \$194.19 | \$174.77 | \$199.63 | \$179.67 | \$205.22 | \$184.70 | \$210.96 | \$189.86 | \$216.87 | \$195.18 |
| 54151S | Programmer I | \$80.74 | \$72.67 | \$83.00 | \$74.70 | \$85.32 | \$76.79 | \$87.71 | \$78.94 | \$90.17 | \$81.15 |
| 54151S | Programmer II | \$92.28 | \$83.05 | \$94.86 | \$85.37 | \$97.52 | \$87.77 | \$100.25 | \$90.23 | \$103.06 | \$92.75 |
| 54151S | Programmer III | \$120.08 | \$108.07 | \$123.44 | \$111.10 | \$126.90 | \$114.21 | \$130.45 | \$117.41 | \$134.10 | \$120.69 |
| 54151S | Programmer IV | \$135.41 | \$121.87 | \$139.20 | \$125.28 | \$143.10 | \$128.79 | \$147.11 | \$132.40 | \$151.22 | \$136.10 |
| 54151S | IT Consultant I | \$106.64 | \$95.98 | \$109.63 | \$98.67 | \$112.70 | \$101.43 | \$115.85 | \$104.27 | \$119.09 | \$107.18 |

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| 54151S | IT Consultant II | \$113.53 | \$102.18 | \$116.71 | \$105.04 | \$119.98 | \$107.98 | \$123.34 | \$111.01 | \$126.79 | \$114.11 |
| 54151S | IT Consultant III | \$126.70 | \$114.03 | \$130.25 | \$117.23 | \$133.89 | \$120.50 | \$137.64 | \$123.88 | \$141.50 | \$127.35 |
| 54151S | IT Consultant IV | \$132.07 | \$118.86 | \$135.77 | \$122.19 | \$139.57 | \$125.61 | \$143.48 | \$129.13 | \$147.49 | \$132.74 |
| 54151S | IT Consultant V | \$158.76 | \$142.88 | \$163.21 | \$146.89 | \$167.78 | \$151.00 | \$172.47 | \$155.22 | \$177.30 | \$159.57 |
| 54151S | Subject Matter Expert I | \$215.26 | \$193.73 | \$221.29 | \$199.16 | \$227.48 | \$204.73 | \$233.85 | \$210.47 | \$240.40 | \$216.36 |
| 54151S | Subject Matter Expert II | \$277.88 | \$250.09 | \$285.66 | \$257.09 | \$293.66 | \$264.29 | \$301.88 | \$271.69 | \$310.33 | \$279.30 |
| 54151S | Subject Matter Expert III | \$303.05 | \$272.75 | \$311.54 | \$280.39 | \$320.26 | \$288.23 | \$329.23 | \$296.31 | \$338.44 | \$304.60 |
| 54151S | Data Management Engineer I | \$53.33 | \$48.00 | \$54.82 | \$49.34 | \$56.36 | \$50.72 | \$57.94 | \$52.15 | \$59.56 | \$53.60 |
| 54151S | Data Management Engineer II | \$79.04 | \$71.14 | \$81.25 | \$73.13 | \$83.53 | \$75.18 | \$85.87 | \$77.28 | \$88.27 | \$79.44 |
| 54151S | Data Management Engineer III | \$86.90 | \$78.21 | \$89.33 | \$80.40 | \$91.83 | \$82.65 | \$94.41 | \$84.97 | \$97.05 | \$87.35 |
| 54151S | Data Management Engineer IV | \$95.02 | \$85.52 | \$97.68 | \$87.91 | \$100.42 | \$90.38 | \$103.23 | \$92.91 | \$106.12 | \$95.51 |
| 54151S | Data Management Engineer V | \$101.51 | \$91.36 | \$104.35 | \$93.92 | \$107.27 | \$96.54 | \$110.28 | \$99.25 | \$113.37 | \$102.03 |



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| 54151S | Data Management Engineer VI | \$105.98 | \$95.38 | \$108.95 | \$98.06 | \$112.00 | \$100.80 | \$115.13 | \$103.62 | \$118.36 | \$106.52 |
| 54151S | Data Management Engineer VII | \$124.69 | \$112.22 | \$128.18 | \$115.36 | \$131.77 | \$118.59 | \$135.46 | \$121.91 | \$139.25 | \$125.33 |
| 54151S | Data Management Engineer VIII | \$166.36 | \$149.72 | \$171.02 | \$153.92 | \$175.81 | \$158.23 | \$180.73 | \$162.66 | \$185.79 | \$167.21 |
| 54151S | Database Administrator I | \$82.64 | \$74.38 | \$84.95 | \$76.46 | \$87.33 | \$78.60 | \$89.78 | \$80.80 | \$92.29 | \$83.06 |
| 54151S | Database Administrator II | \$98.05 | \$88.25 | \$100.80 | \$90.72 | \$103.62 | \$93.26 | \$106.52 | \$95.87 | \$109.50 | \$98.55 |
| 54151S | Database Administrator III | \$110.04 | \$99.04 | \$113.12 | \$101.81 | \$116.29 | \$104.66 | \$119.54 | \$107.59 | \$122.89 | \$110.60 |
| 54151S | Database Administrator IV | \$115.60 | \$104.04 | \$118.84 | \$106.96 | \$122.16 | \$109.94 | \$125.58 | \$113.02 | \$129.10 | \$116.19 |
| 54151S | Systems Engineer I | \$68.13 | \$61.32 | \$70.04 | \$63.04 | \$72.00 | \$64.80 | \$74.01 | \$66.61 | \$76.09 | \$68.48 |
| 54151S | Systems Engineer II | \$79.53 | \$71.58 | \$81.76 | \$73.58 | \$84.05 | \$75.65 | \$86.40 | \$77.76 | \$88.82 | \$79.94 |
| 54151S | Systems Engineer III | \$85.18 | \$76.66 | \$87.57 | \$78.81 | \$90.02 | \$81.02 | \$92.54 | \$83.29 | \$95.13 | \$85.62 |
| 54151S | Systems Engineer IV | \$97.41 | \$87.67 | \$100.14 | \$90.13 | \$102.94 | \$92.65 | \$105.82 | \$95.24 | \$108.79 | \$97.91 |
| 54151S | Systems Engineer V | \$115.11 | \$103.60 | \$118.33 | \$106.50 | \$121.65 | \$109.49 | \$125.05 | \$112.55 | \$128.55 | \$115.70 |

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| 54151S | Systems Engineer VI | \$130.31 | \$117.28 | \$133.96 | \$120.56 | \$137.71 | \$123.94 | \$141.57 | \$127.41 | \$145.53 | \$130.98 |
| 54151S | Systems Engineer VII | \$138.79 | \$124.91 | \$142.68 | \$128.41 | \$146.67 | \$132.00 | \$150.78 | \$135.70 | \$155.00 | \$139.50 |
| 54151S | Systems Engineer VIII | \$146.45 | \$131.81 | \$150.55 | \$135.50 | \$154.77 | \$139.29 | \$159.10 | \$143.19 | \$163.55 | \$147.20 |
| 54151S | System Administrator I | \$75.88 | \$68.29 | \$78.00 | \$70.20 | \$80.19 | \$72.17 | \$82.43 | \$74.19 | \$84.74 | \$76.27 |
| 54151S | System Administrator II | \$110.34 | \$99.31 | \$113.43 | \$102.09 | \$116.61 | \$104.95 | \$119.87 | \$107.88 | \$123.23 | \$110.91 |
| 54151S | System Administrator III | \$122.50 | \$110.25 | \$125.93 | \$113.34 | \$129.46 | \$116.51 | \$133.08 | \$119.77 | \$136.81 | \$123.13 |
| 54151S | System Administrator IV | \$124.03 | \$111.63 | \$127.50 | \$114.75 | \$131.07 | \$117.96 | \$134.74 | \$121.27 | \$138.52 | \$124.67 |
| 54151S | Designer/Usability Specialist I | \$76.86 | \$69.17 | \$79.01 | \$71.11 | \$81.22 | \$73.10 | \$83.50 | \$75.15 | \$85.84 | \$77.26 |
| 54151S | Designer/Usability Specialist II | \$96.17 | \$86.55 | \$98.86 | \$88.97 | \$101.63 | \$91.47 | \$104.48 | \$94.03 | \$107.40 | \$96.66 |
| 54151S | Designer/Usability Specialist III | \$103.04 | \$92.74 | \$105.93 | \$95.34 | \$108.89 | \$98.00 | \$111.94 | \$100.75 | \$115.07 | \$103.56 |
| 54151S | Designer/Usability Specialist IV | \$116.52 | \$104.87 | \$119.78 | \$107.80 | \$123.14 | \$110.83 | \$126.58 | \$113.92 | \$130.13 | \$117.12 |
| 54151S | Designer/Usability Specialist V | \$121.22 | \$109.10 | \$124.61 | \$112.15 | \$128.10 | \$115.29 | \$131.69 | \$118.52 | \$135.38 | \$121.84 |

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|-----------|-----------------------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|
| | | Year 1 6/18/19 - 6/17/20 | | Year 2 6/18/20 - 6/17/21 | | Year 3 6/18/21 - 6/17/22 | | Year 4 6/18/22 - 6/17/23 | | Year 5 6/18/23 - 6/17/24 | |
| 54151S | Designer/Usability Specialist VI | \$181.84 | \$163.66 | \$186.93 | \$168.24 | \$192.17 | \$172.95 | \$197.55 | \$177.80 | \$203.08 | \$182.77 |
| 54151S | Designer/Usability Specialist VII | \$284.86 | \$256.37 | \$292.84 | \$263.56 | \$301.04 | \$270.94 | \$309.46 | \$278.51 | \$318.13 | \$286.32 |
| 54151S | Media Specialist I | \$68.94 | \$62.05 | \$70.87 | \$63.78 | \$72.85 | \$65.57 | \$74.89 | \$67.40 | \$76.99 | \$69.29 |
| 54151S | Media Specialist II | \$88.04 | \$79.24 | \$90.51 | \$81.46 | \$93.04 | \$83.74 | \$95.64 | \$86.08 | \$98.32 | \$88.49 |
| 54151S | Media Specialist III | \$99.73 | \$89.76 | \$102.52 | \$92.27 | \$105.39 | \$94.85 | \$108.34 | \$97.51 | \$111.38 | \$100.24 |
| 54151S | Media Specialist IV | \$106.05 | \$95.45 | \$109.02 | \$98.12 | \$112.07 | \$100.86 | \$115.21 | \$103.69 | \$118.44 | \$106.60 |
| 54151HEAL | Health IT Architect I | \$138.10 | \$124.29 | \$141.97 | \$127.77 | \$145.94 | \$131.35 | \$150.03 | \$135.03 | \$154.23 | \$138.81 |
| 54151HEAL | Health IT Architect II | \$143.95 | \$129.56 | \$147.98 | \$133.18 | \$152.12 | \$136.91 | \$156.38 | \$140.74 | \$160.76 | \$144.68 |
| 54151HEAL | Health IT Architect III | \$163.65 | \$147.29 | \$168.23 | \$151.41 | \$172.94 | \$155.65 | \$177.79 | \$160.01 | \$182.76 | \$164.48 |
| 54151HEAL | Health IT Architect IV | \$181.20 | \$163.08 | \$186.27 | \$167.64 | \$191.49 | \$172.34 | \$196.85 | \$177.17 | \$202.36 | \$182.12 |
| 54151HEAL | Health IT Architect V | \$194.19 | \$174.77 | \$199.63 | \$179.67 | \$205.22 | \$184.70 | \$210.96 | \$189.86 | \$216.87 | \$195.18 |
| 54151HEAL | Health IT Analyst I | \$74.80 | \$67.32 | \$76.89 | \$69.20 | \$79.05 | \$71.15 | \$81.26 | \$73.13 | \$83.54 | \$75.19 |
| 54151HEAL | Health IT Analyst II | \$101.92 | \$91.73 | \$104.77 | \$94.29 | \$107.71 | \$96.94 | \$110.72 | \$99.65 | \$113.82 | \$102.44 |
| 54151HEAL | Health IT Analyst III | \$116.96 | \$105.26 | \$120.23 | \$108.21 | \$123.60 | \$111.24 | \$127.06 | \$114.35 | \$130.62 | \$117.56 |



| SIN | Labor Category | Contract or Site Rate | Gov't. Site Rate | Contract or Site Rate | Gov't. Site Rate | Contractor Site Rate | Gov't. Site Rate | Contractor Site Rate | Gov't. Site Rate | Contractor Site Rate | Gov't. Site Rate |
|-----------|-------------------------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|------------------|
| | | Year 1 6/18/19 - 6/17/20 | | Year 2 6/18/20 - 6/17/21 | | Year 3 6/18/21 - 6/17/22 | | Year 4 6/18/22 - 6/17/23 | | Year 5 6/18/23 - 6/17/24 | |
| 54151HEAL | Health IT Analyst IV | \$135.62 | \$122.06 | \$139.42 | \$125.48 | \$143.32 | \$128.99 | \$147.33 | \$132.60 | \$151.46 | \$136.31 |
| 54151HEAL | Health IT Analyst V | \$150.10 | \$135.09 | \$154.30 | \$138.87 | \$158.62 | \$142.76 | \$163.06 | \$146.75 | \$167.63 | \$150.87 |
| 54151HEAL | Health IT Analyst VI | \$184.73 | \$166.26 | \$189.90 | \$170.91 | \$195.22 | \$175.70 | \$200.69 | \$180.62 | \$206.31 | \$185.68 |
| 54151HEAL | Health IT Manager I | \$113.93 | \$102.54 | \$117.12 | \$105.41 | \$120.40 | \$108.36 | \$123.77 | \$111.39 | \$127.24 | \$114.52 |
| 54151HEAL | Health IT Manager II | \$139.70 | \$125.73 | \$143.61 | \$129.25 | \$147.63 | \$132.87 | \$151.77 | \$136.59 | \$156.02 | \$140.42 |
| 54151HEAL | Health IT Manager III | \$165.47 | \$148.92 | \$170.10 | \$153.09 | \$174.87 | \$157.38 | \$179.76 | \$161.78 | \$184.80 | \$166.32 |
| 54151HEAL | Health IT Manager IV | \$179.24 | \$161.32 | \$184.26 | \$165.83 | \$189.42 | \$170.48 | \$194.72 | \$175.25 | \$200.17 | \$180.15 |
| 54151HEAL | Health IT Manager V | \$190.39 | \$171.35 | \$195.72 | \$176.15 | \$201.20 | \$181.08 | \$206.83 | \$186.15 | \$212.63 | \$191.37 |
| 54151HEAL | Health IT Manager VI | \$222.21 | \$199.99 | \$228.43 | \$205.59 | \$234.83 | \$211.35 | \$241.40 | \$217.26 | \$248.16 | \$223.34 |
| 54151HEAL | Health IT Manager VII | \$333.37 | \$300.03 | \$342.70 | \$308.43 | \$352.30 | \$317.07 | \$362.16 | \$325.94 | \$372.31 | \$335.08 |
| 54151HEAL | Health IT Subject Matter Expert I | \$215.26 | \$193.73 | \$221.29 | \$199.16 | \$227.48 | \$204.73 | \$233.85 | \$210.47 | \$240.40 | \$216.36 |
| 54151HEAL | Health IT Subject Matter Expert II | \$277.88 | \$250.09 | \$285.66 | \$257.09 | \$293.66 | \$264.29 | \$301.88 | \$271.69 | \$310.33 | \$279.30 |
| 54151HEAL | Health IT Subject Matter Expert III | \$303.05 | \$272.75 | \$311.54 | \$280.39 | \$320.26 | \$288.23 | \$329.23 | \$296.31 | \$338.44 | \$304.60 |



GSA Pricing
Software Licenses, and Software Maintenance Services

| SIN | Part Number | Product Name | Product Description | GSA Price |
|--------|-------------|--------------|---|------------|
| 511210 | N03-01-01 | GovGrants | GovGrants Agency - Enterprise User (1-20 Users) | \$5,458.44 |
| 511210 | N03-01-02 | GovGrants | GovGrants Agency - Enterprise User (21-99 Users) | \$3,473.55 |
| 511210 | N03-01-03 | GovGrants | GovGrants Agency - Enterprise User (100-499 Users) | \$2,901.90 |
| 511210 | N03-01-04 | GovGrants | GovGrants Agency - Enterprise User (500-999 Users) | \$2,422.55 |
| 511210 | N03-01-05 | GovGrants | GovGrants Agency - Enterprise User (1000-2499 Users) | \$2,021.61 |
| 511210 | N03-01-06 | GovGrants | GovGrants Agency - Enterprise User (2500-4999 Users) | \$1,465.84 |
| 511210 | N03-01-07 | GovGrants | GovGrants Agency - Enterprise User (5000-9999 Users) | \$1,107.57 |
| 511210 | N03-02-01 | GovGrants | GovGrants Agency - Limited User (<5000 Users) | \$873.35 |
| 511210 | N03-02-02 | GovGrants | GovGrants Agency - Limited User (>5000 Users) | \$699.67 |
| 511210 | N03-03-01 | GovGrants | GovGrants Agency - Grantor Only User(1-20 Users) | \$4,962.22 |
| 511210 | N03-03-02 | GovGrants | GovGrants Agency - Grantor Only User(21-99 Users) | \$2,681.58 |
| 511210 | N03-03-03 | GovGrants | GovGrants Agency - Grantor Only User(100-499 Users) | \$2,333.23 |
| 511210 | N03-03-04 | GovGrants | GovGrants Agency - Grantor Only User(500-999 Users) | \$2,010.69 |
| 511210 | N03-03-05 | GovGrants | GovGrants Agency - Grantor Only User(1000-2499 Users) | \$1,689.14 |
| 511210 | N03-03-06 | GovGrants | GovGrants Agency - Grantor Only User(2500-4999 Users) | \$1,340.79 |

| SIN | Part Number | Product Name | Product Description | GSA Price |
|--------|-------------|--------------|---|--------------|
| 511210 | N03-04-01 | GovGrants | GovGrants Agency - Grantee Only User(1-20 Users) | \$3,969.77 |
| 511210 | N03-04-02 | GovGrants | GovGrants Agency - Grantee Only User(21-99 Users) | \$2,010.69 |
| 511210 | N03-04-03 | GovGrants | GovGrants Agency - Grantee Only User(100-499 Users) | \$1,749.68 |
| 511210 | N03-04-04 | GovGrants | GovGrants Agency - Grantee Only User(500-999 Users) | \$1,508.51 |
| 511210 | N03-04-05 | GovGrants | GovGrants Agency - Grantee Only User(1000-2499 Users) | \$1,267.35 |
| 511210 | N03-04-06 | GovGrants | GovGrants Agency - Grantee Only User(2500-4999 Users) | \$1,005.35 |
| 511210 | N03-05-01 | GovGrants | GovGrants Agency - Passive User (<5000 Users) | \$873.35 |
| 511210 | N03-05-02 | GovGrants | GovGrants Agency - Passive User (>5000 Users) | \$699.67 |
| 511210 | N04-10-01 | GovGrants | External (Partner) Non-Login Based (Pack of 20 Users) | \$1,965.04 |
| 511210 | N04-10-02 | GovGrants | External (Partner) Non-Login Based (Pack of 100 Users) | \$7,860.15 |
| 511210 | N04-10-03 | GovGrants | External (Partner) Non-Login Based (Pack of 500 Users) | \$33,187.30 |
| 511210 | N04-10-04 | GovGrants | External (Partner) Non-Login Based (Pack of 2,500 Users) | \$135,369.27 |
| 511210 | N04-10-05 | GovGrants | External (Partner) Non-Login Based (Pack of 10,000 Users) | \$348,248.36 |
| 511210 | N04-15-01 | GovGrants | External (Partner) Login Based (200 Logins/Month) | \$7,860.15 |
| 511210 | N04-15-02 | GovGrants | External (Partner) Login Based (1,000 Logins/Month) | \$33,187.30 |
| 511210 | N04-15-03 | GovGrants | External (Partner) Login Based (5,000 Logins/Month) | \$135,369.27 |

| SIN | Part Number | Product Name | Product Description | GSA Price |
|--------|-------------|--------------------|---|--------------|
| 511210 | N04-15-04 | GovGrants | External (Partner) Login Based (20,000 Logins/Month) | \$348,248.36 |
| 54151 | N10-01-01 | GovGrants Services | GovGrants Lead (Project Manager) | \$188.56 |
| 54151 | N10-02-01 | GovGrants Services | GovGrants Functional Specialist (Business Analyst) | \$149.86 |
| 54151 | N10-03-01 | GovGrants Services | GovGrants Integration Lead (Integrator) | \$177.65 |
| 54151 | N10-04-01 | GovGrants Services | GovGrants Tester I (Jr. Quality Assurance Specialist) | \$97.26 |
| 54151 | N10-04-02 | GovGrants Services | GovGrants Tester II (Quality Assurance Specialist) | \$115.12 |
| 54151 | N10-04-03 | GovGrants Services | GovGrants Tester III (Sr. Quality Assurance Specialist) | \$138.94 |
| 54151 | N10-05-01 | GovGrants Services | GovGrants Developer I (Jr. Software Developer) | \$103.21 |
| 54151 | N10-05-02 | GovGrants Services | GovGrants Developer II (Software Developer) | \$124.06 |
| 54151 | N10-05-03 | GovGrants Services | GovGrants Developer III (Sr. Software Developer) | \$148.87 |
| 54151 | N10-06-01 | GovGrants Services | GovGrants Training Specialist (Trainer) - | \$136.61 |

Labor Category Descriptions

Acceptable Equivalencies:

| Education Required | Equivalent Education and Experience |
|--------------------|---|
| High School | Less than High School and 2 Years |
| Bachelor's Degree | High School and 5 Years or Associates and 2 Years |

Support Specialist I***

Functional Responsibility: Provides administrative support such as technical typing, editing of word processing and other computer-based manuscripts, integration of various sources into a cohesive product which may be delivered as computer-based magnetic media, preparation of graphical and narrative presentation material. Provides assistance with maintaining personnel and other files; prepares correspondence, schedules and coordinates travel. Supports the development of contract deliverables and reports by developing and updating graphic presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents. May be supervised by higher-level support personnel.

Minimum Education/Experience: High School/0

Support Specialist II***

Functional Responsibility: Provides administrative support such as technical typing, editing of word processing and other computer-based manuscripts, integration of various sources into a cohesive product which may be delivered as computer-based magnetic media, preparation of graphical and narrative presentation material. Provides assistance with maintaining personnel and other files; prepares correspondence, schedules and coordinates travel. Supports the development of contract deliverables and reports by developing and updating graphic presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents. Has experience performing efficient information management. May be supervised by higher-level support personnel.

Minimum Education/Experience: High School/2

Support Specialist III***

Functional Responsibility: Provides administrative support such as technical writing, proofreading, technical editing of word processing and other computer-based documents, integration of various sources into a cohesive product which may be delivered as computer-based magnetic media, preparation of graphical and narrative presentation material. Assists in the preparation of management plans and reports. Coordinates schedules to facilitate completion of proposals, contract deliverables, task order review, briefings/presentations. Performs analysis, development and review of program or functional areas, as required. Has experience performing efficient information management and may be responsible for supervising lower-level support specialists.

Minimum Education/Experience: High School/4

Support Specialist IV***

Functional Responsibility: Provides administrative support such as technical writing, proofreading, technical editing of word processing and other computer-based documents, integration of various sources into a cohesive product which may be delivered as computer-based magnetic media, preparation of graphical and narrative presentation material. Assists in the preparation of management plans and reports. Coordinates schedules to facilitate completion of proposals, contract deliverables, task order review, briefings/presentations.

Performs analysis, development and review of program or functional areas, as required. Has experience performing efficient information management and supervises/reviews the performance of lower-level support specialists.

Minimum Education/Experience: High School/6

Architect I

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Has at least two years of experience designing architecture and may be supervised/reviewed by higher level architects.

Minimum Education/Experience: Bachelors/2

Architect II

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Has at least 4 years of experience designing architecture and may be supervised/reviewed by higher level architects.

Minimum Education/Experience: Bachelors/4

Architect III

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces.

Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Experienced architect with 6 years of experience designing architecture, ensuring compliance, and developing corrective actions. May supervise and review the performance of lower level architects.

Minimum Education/Experience: Bachelors/6

Architect IV

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces.

Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Experienced architect with 8 years of experience designing architecture, ensuring compliance, and developing corrective actions. Supervises and review the performance of lower level architects.

Minimum Education/Experience: Bachelors/8

Architect V

Functional Responsibility: Establishes system information requirements using high-level project analysis in the development of enterprise-wide or large-scale information systems. Designs sophisticated architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops strategic corrective action. Experienced architect with 10 years of experience designing architecture, ensuring compliance, and developing corrective actions. Supervises and review the performance of lower level architects.

Minimum Education/Experience: Bachelors/10

Analyst I

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager.

Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Does not need to have experience performing these functions and is supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Analyst II

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has at least two years of experience performing related tasks. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Analyst III

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood.

Perform testing and develop use/test cases. Has at least four years of experience performing related tasks and gaining expertise. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/4

Analyst IV

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has at least six years of experience performing related functions. May lead requirements gathering sessions with the customer and other stakeholders, participate in the analysis and design of proposed solutions, and support higher level analysts.

Minimum Education/Experience: Bachelors/6

Analyst V

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases.

Has many years of experience gaining expertise in performing these tasks and will supervise/review the performance of lower level analysts. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.

Minimum Education/Experience: Bachelors/8

Analyst VI

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has 10 years of experience gaining expertise in performing these tasks and will supervise/review the performance of lower level analysts. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.

Minimum Education/Experience: Bachelors/10

Quality Engineer I

Functional Responsibility: Develops and implements quality control procedures to ensure compliance with quality assurance standards and guidelines. Conducts and/or participates in formal and informal reviews at predetermined points throughout the development life cycle. Reviews quality metrics for work in progress and progress in accordance with schedules. Reviews correctness, adherence to the design and to user standards, reviews documentation to assure Government standards/requirements are satisfied. Maintains processes for evaluating products, services, and associated documentation. Formulates recommendations, as needed, for process and product improvements. Assists in preparation of milestone status reports. Does not require previous experience and will be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Quality Engineer II

Functional Responsibility: Develops and implements quality control procedures to ensure compliance with quality assurance standards and guidelines. Conducts and/or participates in formal and informal reviews at predetermined points throughout the development life cycle. Reviews quality metrics for work in progress and progress in accordance with schedules. Reviews correctness, adherence to the design and to user standards, reviews documentation to assure Government standards/requirements are satisfied. Maintains processes for evaluating products, services, and associated documentation. Formulates recommendations, as needed, for process and product improvements. Assists in preparation of milestone status reports. Has two years of experience performing related functions and may be supervised by higher level quality engineers.

Minimum Education/Experience: Bachelors/2

Quality Engineer III

Functional Responsibility: Develops and implements quality control procedures to ensure compliance with quality assurance standards and guidelines. Conducts and/or participates in formal and informal reviews at predetermined points throughout the development life cycle. Reviews quality metrics for work in progress and progress in accordance with schedules. Reviews correctness, adherence to the design and to user standards, reviews documentation to assure Government standards/requirements are satisfied. Maintains processes for evaluating products, services, and associated documentation. Formulates recommendations, as needed, for process and product improvements. Assists in preparation of milestone status reports. Has four years of experience performing related functions and may be supervised by higher level quality engineers.

Minimum Education/Experience: Bachelors/4

Quality Engineer IV

Functional Responsibility: Develops and implements quality control procedures to ensure compliance with quality assurance standards and guidelines. Conducts and/or participates in formal and informal reviews at predetermined points throughout the development life cycle. Reviews quality metrics for work in progress and progress in accordance with schedules. Reviews correctness, adherence to the design and to user standards, reviews documentation to assure Government standards/requirements are satisfied. Maintains processes for evaluating products, services, and associated documentation. Formulates recommendations, as needed, for process and product improvements. Assists in preparation of milestone status reports. Experienced quality engineer able to supervise and review the performance of lower level quality engineers, oversee testing of processes, IT solutions and products, and communicate overall testing status on a regular basis.

Minimum Education/Experience: Bachelors/6

Quality Engineer V

Functional Responsibility: Develops and implements quality control procedures to ensure compliance with quality assurance standards and guidelines. Conducts and/or participates in formal and informal reviews at predetermined points throughout the development life cycle. Reviews quality metrics for work in progress and progress in accordance with schedules. Reviews correctness, adherence to the design and to user standards, reviews documentation to assure Government standards/requirements are satisfied. Maintains processes for evaluating products, services, and associated documentation. Formulates recommendations, as needed, for process and product improvements. Assists in preparation of milestone status reports. Experienced quality engineer that will lead and direct the work of others and mentor, motivate and develop team members. Manage all of the testing efforts of the QA team in order to meet customer needs with respect to functionality, performance, and reliability.

Minimum Education/Experience: Bachelors/8

DevOps Engineer I

Functional Responsibility: Plan, design, develop and execute software configuration management tasks; tasks include building software deliverables from source code control, scripting of builds, and tracking of build versions on a Microsoft platform. Administer the source code repository (Subversion) and perform daily configuration management activities.

Follow the software development life cycle for analysis, design, development, documentation, and testing. Help in development activities by writing scripts to support and monitor products' builds. Develop efficient and high-quality build scripts while meeting product release deadlines. Support production environments by conducting thorough deployments. Participate in any Deployment Plans for scheduled or emergency releases of the supported application. Provide estimates and meet deliverables in a timely manner. Communicate effectively when dealing with internal and external customers. Monitor application and operational processes within internal and production environments. Contribute to the development and implementation of team and group process improvements. Does not require previous experience and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

DevOps Engineer II

Functional Responsibility: Plan, design, develop and execute software configuration management tasks; tasks include building software deliverables from source code control, scripting of builds, and tracking of build versions on a Microsoft platform. Administer the source code repository (Subversion) and perform daily configuration management activities. Follow the software development life cycle for analysis, design, development, documentation, and testing. Help in development activities by writing scripts to support and monitor products' builds. Develop efficient and high-quality build scripts while meeting product release deadlines. Support production environments by conducting thorough deployments. Participate in any Deployment Plans for scheduled or emergency releases of the supported application. Provide estimates and meet deliverables in a timely manner. Communicate effectively when dealing with internal and external customers. Monitor application and operational processes within internal and production environments. Contribute to the development and implementation of team and group process improvements. Has two years of experience in DevOps Engineering and provides technical support to appropriate personnel on highly complex system administration activities.

Minimum Education/Experience: Bachelors/2

DevOps Engineer III

Functional Responsibility: Plan, design, develop and execute software configuration management tasks; tasks include building software deliverables from source code control, scripting of builds, and tracking of build versions on a Microsoft platform. Administer the source code repository (Subversion) and perform daily configuration management activities. Follow the software development life cycle for analysis, design, development, documentation, and testing. Help in development activities by writing scripts to support and monitor products' builds. Develop efficient and high-quality build scripts while meeting product release deadlines. Support production environments by conducting thorough deployments. Participate in any Deployment Plans for scheduled or emergency releases of the supported application. Provide estimates and meet deliverables in a timely manner. Communicate effectively when dealing with internal and external customers. Monitor application and operational processes within internal and production environments. Contribute to the development and implementation of team and group process improvements. Has four years of experience in DevOps Engineering and provides technical support to appropriate personnel on highly complex system administration activities. Provides technical solutions and escalated support for non-routine, highly complex technical issues.

Minimum Education/Experience: Bachelors/4

Manager I

Functional Responsibility: Prepares project plans, assigns resources and executes the plans. Coordinate and schedule meetings. Recording and distributing meeting minutes, action items, and following up with project teams and prepare project reports for team members. Gathering, compiling, tracking and reporting information relevant to project assignment. Ensuring all project documentation is complete and current Providing overall support for project teams in meet deadlines and deliverables. Coordinating and managing the project's communication plan among team members, management, and stakeholders. Providing support for invoice reconciliation and interpretation of contracts. Serving as back up to the project management team when necessary. Developing and maintaining project plans and monitoring project tasks. Identifying and escalating project risks and assisting with risk identification and management. Is not required to have previous experience and will be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Manager II

Functional Responsibility: Prepares project plans, assigns resources and executes the plans. Coordinate and schedule meetings. Recording and distributing meeting minutes, action items, and following up with project teams and prepare project reports for team members. Gathering, compiling, tracking and reporting information relevant to project assignment. Ensuring all project documentation is complete and current Providing overall support for project teams in meet deadlines and deliverables. Coordinating and managing the project's communication plan among team members, management, and stakeholders. Providing support for invoice reconciliation and interpretation of contracts. Serving as back up to the project management team when necessary. Developing and maintaining project plans and monitoring project tasks. Identifying and escalating project risks and assisting with risk identification and management. Has two years of experience performing managerial functions, coordinating meetings, and managing project plans. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Manager III

Functional Responsibility: Fully responsible for project from planning to implementation. Accountable for fast turnaround for changes proposed by customers/end users. Prepares project plans, assigns resources and executes the plans. Prepares project plans, assigns resources and executes the plans. Monitors scope, schedule and budget for the project; prepares status and EVM reports. Present work plan and schedule to customer. Manage customer expectations for the given task. Understands project requirements from business and technical stand point and serves as the liaison between business users and the project team. Responsible for complete Software. Development Lifecycle. Assist in recruitment, mentoring team members and other back office functions. Work in a fast-paced environment. Has four years of experience performing managerial related functions.

Minimum Education/Experience: Bachelors/4

Manager IV

Functional Responsibility: Fully responsible for project from planning to implementation. Accountable for fast turnaround for changes proposed by customers/end users. Prepares project plans, assigns resources and executes the plans.

Prepares project plans, assigns resources and executes the plans. Monitors scope, schedule and budget for the project; prepares status and EVM reports. Present work plan and schedule to customer. Manage customer expectations for the given task. Understands project requirements from business and technical stand point and serves as the liaison between business users and the project team. Responsible for complete Software. Development Lifecycle. Assist in recruitment, mentoring team members and other back office functions. Work in a fast-paced environment. Has six years of experience performing managerial duties. May supervise and review the performance of lower level managers.

Minimum Education/Experience: Bachelors/6

Manager V

Functional Responsibility: Fully responsible for project from planning to implementation. Accountable for fast turnaround for changes proposed by customers/end users. Prepares project plans, assigns resources and executes the plans. Monitors scope, schedule and budget for the project; prepares status and EVM reports. Present work plan and schedule to customer. Manage customer expectations for the given task. Understands project requirements from business and technical stand point and serves as the liaison between business users and the project team. Responsible for complete Software. Development Lifecycle. Assist in recruitment, mentoring team members and other back office functions. Work in a fast-paced environment. Has eight years of experience performing managerial duties. May supervise and review the performance of lower level managers.

Minimum Education/Experience: Bachelors/8

Manager VI

Functional Responsibility: Fully responsible for project, from planning to implementation. Develop and maintain project schedule, identify and track milestones and identify and manage cross-functional dependencies with integrated project schedules. Plan project execution in terms of timelines for iterations, allocated resources and scope. Drive project decisions and escalations as needed for an assigned project in relation to overall program objectives and goals. Drive prioritization discussions as needed to ensure resources are allocated to key initiatives. Coordinate project inter-dependencies within a program such as tasks, timelines, resource allocation, risks. Understand current status of projects within designated program. Manage multiple projects / small-projects simultaneously and resolve resource conflicts. Manage capacity plans for the program. Introduce project and software lifecycle management methodologies and best practices. Report status for assigned project(s). Has ten years of experience successfully performing managerial duties.

Minimum Education/Experience: Bachelors/10

Manager VII

Functional Responsibility: Fully responsible for project, from planning to implementation. Develop and maintain project schedule, identify and track milestones and identify and manage cross-functional dependencies with integrated project schedules. Plan project execution in terms of timelines for iterations, allocated resources and scope. Drive project decisions and escalations as needed for an assigned project in relation to overall program objectives and goals. Drive prioritization discussions as needed to ensure resources are allocated to key initiatives.

Coordinate project inter-dependencies within a program such as tasks, timelines, resource allocation, risks. Understand current status of projects within designated program. Manage multiple projects / small-projects simultaneously and resolve resource conflicts. Manage capacity plans for the program. Introduce project and software lifecycle management methodologies and best practices. Report status for assigned project(s). Has twelve years of experience successfully performing managerial duties.

Minimum Education/Experience: Bachelors/12

Customer Support Specialist I

Functional Responsibility: Supports web-based products and services through email support, desktop support, and telephone support. Build and manage strong customer relationships and communication. Utilizing creative problem-solving skills to resolve both technical and functional problems. Interacts with customers and troubleshoots problems to provide a high level of customer satisfaction. Provides technical direction and advice regarding the implementation of software repairs. Instructs users in use of software and manuals. Provides consultation, diagnosis, escalation, status reporting, and resolution implementation. Coordinates activities with help desk, network services, or other information systems groups. Manages a problem request tracking system. Is not required to have experience; may be supervised by higher level personnel.

Minimum Education/Experience: High School/0

Customer Support Specialist II

Functional Responsibility: Supports web-based products and services through email support, desktop support, and telephone support. Build and manage strong customer relationships and communication. Utilizing creative problem-solving skills to resolve both technical and functional problems. Interacts with customers and troubleshoots problems to provide a high level of customer satisfaction. Provides technical direction and advice regarding the implementation of software repairs. Instructs users in use of software and manuals. Provides consultation, diagnosis, escalation, status reporting, and resolution implementation. Coordinates activities with help desk, network services, or other information systems groups. Manages a problem request tracking system. Has two years of experience performing customer support and may be supervised by higher level personnel.

Minimum Education/Experience: High School/2

Customer Support Specialist III

Functional Responsibility: Supports web-based products and services through email support, desktop support, and telephone support. Build and manage strong customer relationships and communication. Utilizing creative problem-solving skills to resolve both technical and functional problems. Interacts with customers and troubleshoots problems to provide a high level of customer satisfaction. Provides technical direction and advice regarding the implementation of software repairs. Instructs users in use of software and manuals. Provides consultation, diagnosis, escalation, status reporting, and resolution implementation. Coordinates activities with help desk, network services, or other information systems groups. Manages a problem request tracking system. Has four years of experience performing customer support and may supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/4

Customer Support Specialist IV

Functional Responsibility: Supports web-based products and services through email support, desktop support, and telephone support. Build and manage strong customer relationships and communication. Utilizing creative problem-solving skills to resolve both technical and functional problems. Interacts with customers and troubleshoots problems to provide a high level of customer satisfaction. Provides technical direction and advice regarding the implementation of software repairs. Instructs users in use of software and manuals. Provides consultation, diagnosis, escalation, status reporting, and resolution implementation. Coordinates activities with help desk, network services, or other information systems groups. Manages a problem request tracking system. Has many years of experience performing customer support functions and developing expertise in building customer relationships. May supervise other personnel and act as a mentor.

Minimum Education/Experience: Bachelors/6

Customer Support Specialist V

Functional Responsibility: Supports web-based products and services through email support, desktop support, and telephone support. Build and manage strong customer relationships and communication. Utilizing creative problem-solving skills to resolve both technical and functional problems. Interacts with customers and troubleshoots problems to provide a high level of customer satisfaction. Provides technical direction and advice regarding the implementation of software repairs. Instructs users in use of software and manuals. Provides consultation, diagnosis, escalation, status reporting, and resolution implementation. Coordinates activities with help desk, network services, or other information systems groups. Manages a problem request tracking system. Has eight years of experience and is highly specialized in performing customer support for satisfied customers. Oversees lower level personnel as the highest-level support specialist.

Minimum Education/Experience: Bachelors/8

Developer I

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Does not require related experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Developer II

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has two years of experience performing related functions. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Developer III

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs.

Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has four years of experience performing related functions. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/4

Developer IV

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has six years of experience performing related functions.

Minimum Education/Experience: Bachelors/6

Developer V

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has eight years of experience performing related functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/8

Developer VI

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has ten years of experience performing related functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/10

Developer VII

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has twelve years of experience performing related functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/12

Developer VIII

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has fourteen years of experience performing related functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/14

Developer IX

Functional Responsibility: Creates and/or maintains operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Has sixteen years of experience performing related functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/16

Salesforce Developer I

Functional Responsibility: Design, develop, configure and implement salesforce conversion for SW components and testing/bug fixes, final testing and documentation. Design, prototype, build and configure Salesforce.com application to meet user requirements including development of page layouts, workflow processes and rules, dashboard, reports etc. Develop customized applications and functionality using Force.com platform and other tools available for customized development within Salesforce.com. Perform advanced monitoring, software and operational support of Salesforce.com applications. Create technical specifications based on current business process and supporting staff while aligning design and implementation trade-offs with project goals. Recommend utilization of tools to support development, implementation, and ongoing support of the system. Perform troubleshooting and problem resolution of very complex application, and interface issues. Works on problems of diverse scope where analysis of data requires evaluation of identifiable factors. Demonstrates good judgment in selecting methods and techniques for obtaining solutions. Does not need to have experience performing these tasks; will be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Salesforce Developer II

Functional Responsibility: Design, develop, configure and implement salesforce conversion for SW components and testing/bug fixes, final testing and documentation. Design, prototype, build and configure Salesforce.com application to meet user requirements including development of page layouts, workflow processes and rules, dashboard, reports etc. Develop customized applications and functionality using Force.com platform and other tools available for customized development within Salesforce.com. Perform advanced monitoring, software and operational support of Salesforce.com applications. Create technical specifications based on current business process and supporting staff while aligning design and implementation trade-offs with project goals. Recommend utilization of tools to support development, implementation, and ongoing support of the system. Perform troubleshooting and problem resolution of very complex application, and interface issues. Works on problems of diverse scope where analysis of data requires evaluation of identifiable factors. Demonstrates good judgment in selecting methods and techniques for obtaining solutions. Has two years of experience performing these tasks and developing expertise.

Minimum Education/Experience: Bachelors/2

Salesforce Developer III

Functional Responsibility: Design, develop, configure and implement salesforce conversion for SW components and testing/bug fixes, final testing and documentation.

Design, prototype, build and configure Salesforce.com application to meet user requirements including development of page layouts, workflow processes and rules, dashboard, reports etc. Develop customized applications and functionality using Force.com platform and other tools available for customized development within Salesforce.com. Perform advanced monitoring, software and operational support of Salesforce.com applications. Create technical specifications based on current business process and supporting staff while aligning design and implementation trade-offs with project goals. Recommend utilization of tools to support development, implementation, and ongoing support of the system. Perform troubleshooting and problem resolution of very complex application, and interface issues. Works on problems of diverse scope where analysis of data requires evaluation of identifiable factors. Demonstrates good judgment in selecting methods and techniques for obtaining solutions. Has four years of experience gaining expertise in salesforce.com and may oversee the performance of lower level personnel.

Minimum Education/Experience: Bachelors/4

Programmer I

Functional Responsibility: Develops block diagrams and logic flow charts. Write new program code using prescribed specifications. Maintain and modify programs; make approved changes by amending flow charts, develop detailed programming logic, and coding changes. Tests, debugs and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Analyze performance of programs and take action to correct to reduce operating time or improve efficiency.

Minimum Education/Experience: Bachelors/0

Programmer II

Functional Responsibility: Develops block diagrams and logic flow charts. Write new program code using prescribed specifications. Maintain and modify programs; make approved changes by amending flow charts, develop detailed programming logic, and coding changes. Tests, debugs and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Analyze performance of programs and take action to correct to reduce operating time or improve efficiency. Assists in design and coding of COTS products. Prepares comprehensive test plans. Conduct tests, identifies and debugs relatively simple problems. Provides test results and recommends more complex corrections to senior developers. Codes enhancements and supports features to the COTS product to meet end user requirements. Participates in writing product and user documentation.

Minimum Education/Experience: Bachelors/2

Programmer III

Functional Responsibility: Develops block diagrams and logic flow charts. Write new program code using prescribed specifications. Maintain and modify programs; make approved changes by amending flow charts, develop detailed programming logic, and coding changes. Tests, debugs and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Analyze performance of programs and take action to correct to reduce operating time or improve efficiency.

Designs and codes COTS software components, units, and modules that meet product specification and development schedules. Tests and debugs assigned components and units. Participates in large systems and subsystem planning. Adheres to product build and release schedules and strategies. Acts as a technical resource for lower-level developers.

Minimum Education/Experience: Bachelors/4

Programmer IV

Functional Responsibility: Develops block diagrams and logic flow charts. Write new program code using prescribed specifications. Maintain and modify programs; make approved changes by amending flow charts, develop detailed programming logic, and coding changes. Tests, debugs and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Analyze performance of programs and take action to correct to reduce operating time or improve efficiency. Actively contributes to the design, development, and implementation and software development project. Analyzes functional business applications and design specifications for functional activities. Occasionally helps junior programmers to accomplish team tasks. Documents code design and practices with help of flow diagrams and flow charts including activity diagrams and sequence diagrams. Write new program code using prescribed specifications. Maintain and modify programs; make approved changes by amending flow charts, develop detailed programming logic, and coding changes. Tests, debugs and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Analyze performance of programs and take action to correct to reduce operating time or improve efficiency.

Minimum Education/Experience: Bachelors/6

IT Consultant I

Functional Responsibility: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Does not require previous experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

IT Consultant II

Functional Responsibility: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Has two years of experience performing IT consulting services and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

IT Consultant III

Functional Responsibility: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Has four years of experience performing IT consulting services and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/4

IT Consultant IV

Functional Responsibility: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Has six years of experience performing IT consulting services and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/6

IT Consultant V

Functional Responsibility: Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Has eight years of experience performing IT consulting services and may supervise lower level personnel. Demonstrates subject matter expertise and develops business plans for technology initiatives.

Minimum Education/Experience: Bachelors/8

Subject Matter Expert I

Functional Responsibility: Provides expert consultation in one or more areas for the design, development and implementation of technical solutions and software engineering systems. Recommends alterations and enhancements to improve quality of solutions and/or procedures and provides input to improve moderately complex aspects of system performance. Develop and maintain close working relationships with Business Units, Technology Groups, and Training Groups to create and/or customize training material. Willingness to investigate and use new tools, methods, and processes for content development and provide technical expertise in the application of engineering software and applied computational models as appropriate.

Provides technical knowledge and analysis of highly specialized applications, high-level functional systems analysis, design, integration, and documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements. Designs and implements processes to understand and eliminate moderately complex failure modes and deficiencies to enhance product capabilities. Serves as a technical resource to the research and development area by focusing on product and technology innovation, product development, and product enhancements.

Minimum Education/Experience: Bachelors/4

Subject Matter Expert II

Functional Responsibility: Provides expert consultation in one or more areas for the design, development and implementation of technical solutions and software engineering systems. Recommends alterations and enhancements to improve quality of solutions and/or procedures and provides input to improve moderately complex aspects of system performance Develop and maintain close working relationships with Business Units, Technology Groups, and Training Groups to create and/or customize training material. Willingness to investigate and use new tools, methods, and processes for content development and provide technical expertise in the application of engineering software and applied computational models as appropriate. Provides technical knowledge and analysis of highly specialized applications, high-level functional systems analysis, design, integration, and documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements. Designs and implements processes to understand and eliminate moderately complex failure modes and deficiencies to enhance product capabilities. Serves as a technical resource to the research and development area by focusing on product and technology innovation, product development, and product enhancements. Assists other project members with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts Has eight years of experience as a subject matter expert.

Minimum Education/Experience: Bachelors/8

Subject Matter Expert III

Functional Responsibility: Provides expert consultation in one or more areas for the design, development and implementation of technical solutions and software engineering systems. Recommends alterations and enhancements to improve quality of solutions and/or procedures and provides input to improve moderately complex aspects of system performance Develop and maintain close working relationships with Business Units, Technology Groups, and Training Groups to create and/or customize training material. Willingness to investigate and use new tools, methods, and processes for content development and provide technical expertise in the application of engineering software and applied computational models as appropriate. Provides technical knowledge and analysis of highly specialized applications, high-level functional systems analysis, design, integration, and documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements.

Designs and implements processes to understand and eliminate moderately complex failure modes and deficiencies to enhance product capabilities. Serves as a technical resource to the research and development area by focusing on product and technology innovation, product development, and product enhancements. Develops requirements from a project's inception to its conclusion for a particular IT subject matter area (i.e., simple to complex systems). Has twelve years of experience as a subject matter expert performing related functions.

Minimum Education/Experience: Bachelors/12

Data Management Engineer I

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Does not require previous experience; will be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Data Management Engineer II

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has two years of experience performing data management engineering functions. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Data Management Engineer III

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has four years of experience performing data management engineering functions. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/4

Data Management Engineer IV

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has six years of experience performing data management engineering functions. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/6

Data Management Engineer V

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems.

Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has eight years of experience performing data management engineering functions. May supervise lower level personnel.
Minimum Education/Experience: Bachelors/8

Data Management Engineer VI

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has ten years of experience performing data management engineering functions. May supervise lower level personnel.

Minimum Education/Experience: Bachelors/10

Data Management Engineer VII

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems.

Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has twelve years of experience performing data management engineering functions. May supervise lower level personnel.

Minimum Education/Experience: Bachelors/12

Data Management Engineer VIII

Functional Responsibility: Maintain databases, prepare forms, verify information, and resolve problems and identifies trends and isolates areas requiring further investigation. Interface daily with various technical and logistics team leaders to exchange information and coordinate related task performance. Provide data management expertise in the development of information management systems including the development, integration, maintenance, and monitoring of database systems and world-wide-web based information systems. Provide data entry, review, or editing of data in the information systems including text, and images gathered through digital means and conversion of data for use by the information systems. Create spreadsheets/Research databases to determine technical documentation and financial tracking, project schedules, budgets, and provide data entry for asset tracking. Evaluates/recommends available DBMS products to support validated user requirements. Assures requisite quality and consistency of data with established data models and Service Oriented Architecture (SOA) frameworks, using a variety of applications and systems. Monitors usage, conducts reporting and provides status accounting of deliverable documentation in accordance with DoD standards applicable to data management. Has fourteen years of experience performing data management engineering functions. May supervise lower level personnel.

Minimum Education/Experience: Bachelors/14

Database Administrator I

Functional Responsibility: Analyzes and recommends available DBMS products to support programmatic requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Provides technical guidance to system and application programmers. Develops test plans and test data for operating system and support software. Designs and implements the database backup and recovery procedure. Monitors and tracks that the system is reliable, serviceable, and maintainable, and has demonstrable accuracy, privacy, and security. Assists with the documentation of data requirements, test and implementation plans, and system demonstrations. Does not require previous experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Database Administrator II

Functional Responsibility: Analyzes and recommends available DBMS products to support programmatic requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Provides technical guidance to system and application programmers. Develops test plans and test data for operating system and support software. Designs and implements the database backup and recovery procedure. Monitors and tracks that the system is reliable, serviceable, and maintainable, and has demonstrable accuracy, privacy, and security.

Assists with the documentation of data requirements, test and implementation plans, and system demonstrations. Has two years of experience performing related database administration functions. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Database Administrator III

Functional Responsibility: Analyzes and recommends available DBMS products to support programmatic requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Provides technical guidance to system and application programmers. Develops test plans and test data for operating system and support software. Designs and implements the database backup and recovery procedure. Monitors and tracks that the system is reliable, serviceable, and maintainable, and has demonstrable accuracy, privacy, and security. Assists with the documentation of data requirements, test and implementation plans, and system demonstrations. Has four years of experience performing related database administration functions. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/4

Database Administrator IV

Functional Responsibility: Analyzes and recommends available DBMS products to support programmatic requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Provides technical guidance to system and application programmers. Develops test plans and test data for operating system and support software. Designs and implements the database backup and recovery procedure. Monitors and tracks that the system is reliable, serviceable, and maintainable, and has demonstrable accuracy, privacy, and security. Assists with the documentation of data requirements, test and implementation plans, and system demonstrations. Has six years of experience performing related database administration functions. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/6

Systems Engineer I

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Does not require previous experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Systems Engineer II

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems.

Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Has two years of experience performing systems engineering functions and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Systems Engineer III

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Has four years of experience developing expertise in systems engineering. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/4

Systems Engineer IV

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Has six years of experience developing expertise in systems engineering. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/6

Systems Engineer V

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems.

Prepares recommendations for system improvement for management and user consideration. Has 8 years of experience developing expertise in systems engineering. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/8

Systems Engineer VI

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Has ten years of experience developing expertise in systems engineering. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/10

Systems Engineer VII

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Has twelve years of experience developing expertise in systems engineering. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/12

Systems Engineer VIII

Functional Responsibility: Formulates/defines specifications, develops/modifies/maintains complex systems and subsystems, using vendor engineering releases and utilities for overall operational systems. Applies analytical techniques when defining work problems, designing technology solutions, and developing procedures to resolve the problems. Develops complete specifications to enable programmers to prepare required programs. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compares alternatives, prepares specifications, and resolves processing problems. Coordinates work with programmers and engineers, and orients users to new systems. Prepares recommendations for system improvement for management and user consideration. Serve as a primary point of contact for hardware and software related issues and provide rapid resolution of problems in a product environment.

Has fourteen years of experience developing expertise in systems engineering. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/14

System Administrator I

Functional Responsibility: Installs patches, software upgrades, modifies, configures and makes minor repairs to hardware and software systems. Provides technical assistance and training to system users. Maintain user email accounts to include workstation addresses, system and employee passwords. Manage network user accounts, shared folders for various projects and permissions for authorized access to users. Manage and troubleshoot network connectivity and systems performance including resolution of viruses. Setup workstations and necessary application software based on the project needs. Maintain internal peripheral computing resources including printers/plotters, switches, routers and hubs. Backup systems, servers and maintain backup data/files in safe place. Test deployed systems for performance metrics and develop system-level documentation. Monitor installed configurations for software compliance agreements. Monitor system and security logs and report any incidents or vulnerabilities to security manager. Does not require previous experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

System Administrator II

Functional Responsibility: Installs patches, software upgrades, modifies, configures and makes minor repairs to hardware and software systems. Provides technical assistance and training to system users. Maintain user email accounts to include workstation addresses, system and employee passwords. Manage network user accounts, shared folders for various projects and permissions for authorized access to users. Manage and troubleshoot network connectivity and systems performance including resolution of viruses. Setup workstations and necessary application software based on the project needs. Maintain internal peripheral computing resources including printers/plotters, switches, routers and hubs. Backup systems, servers and maintain backup data/files in safe place. Test deployed systems for performance metrics and develop system-level documentation. Monitor installed configurations for software compliance agreements. Monitor system and security logs and report any incidents or vulnerabilities to security manager. Has two years of experience performing system administration functions and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

System Administrator III

Functional Responsibility: Installs patches, software upgrades, modifies, configures and makes minor repairs to hardware and software systems. Provides technical assistance and training to system users. Maintain user email accounts to include workstation addresses, system and employee passwords. Manage network user accounts, shared folders for various projects and permissions for authorized access to users. Manage and troubleshoot network connectivity and systems performance including resolution of viruses. Setup workstations and necessary application software based on the project needs. Maintain internal peripheral computing resources including printers/plotters, switches, routers and hubs. Backup systems, servers and maintain backup data/files in safe place.

Test deployed systems for performance metrics and develop system-level documentation. Monitor installed configurations for software compliance agreements. Monitor system and security logs and report any incidents or vulnerabilities to security manager. Has four years of experience developing expertise in system administration functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/4

System Administrator IV

Functional Responsibility: Installs patches, software upgrades, modifies, configures and makes minor repairs to hardware and software systems. Provides technical assistance and training to system users. Maintain user email accounts to include workstation addresses, system and employee passwords. Manage network user accounts, shared folders for various projects and permissions for authorized access to users. Manage and troubleshoot network connectivity and systems performance including resolution of viruses. Setup workstations and necessary application software based on the project needs. Maintain internal peripheral computing resources including printers/plotters, switches, routers and hubs.

Backup systems, servers and maintain backup data/files in safe place. Test deployed systems for performance metrics and develop system-level documentation. Monitor installed configurations for software compliance agreements. Monitor system and security logs and report any incidents or vulnerabilities to security manager. Has six years of experience developing expertise in system administration functions and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/6

Designer/Usability Specialist I

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Does not require previous experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Designer/Usability Specialist II

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs.

Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Has two years of experience performing usability tasks and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Designer/Usability Specialist III

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Has four years of experience performing usability tasks and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/4

Designer/Usability Specialist IV

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Has six years of experience performing usability tasks and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/6

Designer/Usability Specialist V

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Has eight years of experience performing usability tasks and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/8

Designer/Usability Specialist VI

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments and propose improvements to processes and products. Has ten years of experience performing usability tasks and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/10

Designer/Usability Specialist VII

Functional Responsibility: Translate new project concepts into a coherent and engaging design that meets the user and business needs. Communicate interface design elements through the organization. Ensure that the product is delivered on time and with a consistent, user-driven design. Facilitate usability research for new and existing projects and accommodate findings into your designs. Assist management teams in defining functional interaction requirements specifications. Understand design and usability issues for assigned product. Create visual designs for products as needed and select usability testing techniques to use. Plan user research activities. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments. Propose improvements to processes and products. Maintain User Interface standards and follow them in designs. Translate research findings into design recommendations to improve product designs. Review documentation and provide comments and propose improvements to processes and products. Develop product knowledge and serve as a knowledge resource leader in those areas. Has twelve years of experience performing usability tasks and may supervise lower level personnel.

Minimum Education/Experience: Bachelors/12

Media Specialist I

Functional Responsibility: Gathers, analyzes, translates and composes technical information into clear, readable documents to be used by technical and non-technical personnel. Composes technical documents including, user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. Does not require previous experience; may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Media Specialist II

Functional Responsibility: Gathers, analyzes, translates and composes technical information into clear, readable documents to be used by technical and non-technical personnel.

Composes technical documents including, user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. Has two years of experience performing related functions and may be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Media Specialist III

Functional Responsibility: Gathers, analyzes, translates and composes technical information into clear, readable documents to be used by technical and non-technical personnel. Composes technical documents including, user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. Has four years of experience performing similar functions and developing expertise as a media specialist. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/4

Media Specialist IV

Functional Responsibility: Gathers, analyzes, translates and composes technical information into clear, readable documents to be used by technical and non-technical personnel. Composes technical documents including, user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. Has six years of experience performing similar functions and developing expertise as a media specialist. May supervise the performance of lower level personnel.

Minimum Education/Experience: Bachelors/6

Health IT Architect I

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Has at least two years of experience designing architecture and may be supervised/reviewed by higher level architects.

Minimum Education/Experience: Bachelors/2

Health IT Architect II

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems.

Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Has at least 4 years of experience designing architecture and may be supervised/reviewed by higher level architects.

Minimum Education/Experience: Bachelors/4

Health IT Architect III

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Experienced architect with 6 years of experience designing architecture, ensuring compliance, and developing corrective actions. May supervise and review the performance of lower level architects.

Minimum Education/Experience: Bachelors/6

Health IT Architect IV

Functional Responsibility: Establishes system information requirements using project analysis in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops appropriate corrective action. Experienced architect with 8 years of experience designing architecture, ensuring compliance, and developing corrective actions. Supervises and review the performance of lower level architects.

Minimum Education/Experience: Bachelors/8

Health IT Architect V

Functional Responsibility: Establishes system information requirements using high-level project analysis in the development of enterprise-wide or large-scale information systems. Designs sophisticated architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross functional requirements and interfaces.

Ensures these systems are compatible and in compliance with the standards for agency IT architectures, and profiles of standards as they apply to the implementation and specific to the solution for the platform, integration with other systems, and the external interfaces. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of work flows, organization and planning and develops strategic corrective action. Experienced architect with 10 years of experience designing architecture, ensuring compliance, and developing corrective actions. Supervises and review the performance of lower level architects.

Minimum Education/Experience: Bachelors/10

Health IT Analyst I

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager.

Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Does not need to have experience performing these functions and is supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Health IT Analyst II

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has at least two years of experience performing related tasks. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Health IT Analyst III

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has at least four years of experience performing related tasks and gaining expertise. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/4

Health IT Analyst IV

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements.

Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has at least six years of experience performing related functions. May lead requirements gathering sessions with the customer and other stakeholders, participate in the analysis and design of proposed solutions, and support higher level analysts.

Minimum Education/Experience: Bachelors/6

Health IT Analyst V

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate with key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has many years of experience gaining expertise in performing these tasks and will supervise/review the performance of lower level analysts. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.

Minimum Education/Experience: Bachelors/8

Health IT Analyst VI

Functional Responsibility: Define business requirements to successful completion. Discovery, analysis, reporting and documentation. Drive the development of the functional requirements and data model to support the user's reporting requirements. Facilitate meetings with the government client to prioritize and validate stated requirements. Utilize Rational tools i.e. Clear Quest, Requisite Pro and Rational Quality Manager. Coordinate key personnel to ensure requirements are understood. Perform testing and develop use/test cases. Has 10 years of experience gaining expertise in performing these tasks and will supervise/review the performance of lower level analysts. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.

Minimum Education/Experience: Bachelors/10

Health IT Manager I

Functional Responsibility: Prepares project plans, assigns resources and executes the plans. Coordinate and schedule meetings. Recording and distributing meeting minutes, action items, and following up with project teams and prepare project reports for team members. Gathering, compiling, tracking and reporting information relevant to project assignment. Ensuring all project documentation is complete and current Providing overall support for project teams in meet deadlines and deliverables. Coordinating and managing the project's communication plan among team members, management, and stakeholders. Providing support for invoice reconciliation and interpretation of contracts. Serving as back up to the project management team when necessary. Developing and maintaining project plans and monitoring project tasks. Identifying and escalating project risks and assisting with risk identification and management. Is not required to have previous experience and will be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/0

Health IT Manager II

Functional Responsibility: Prepares project plans, assigns resources and executes the plans. Coordinate and schedule meetings. Recording and distributing meeting minutes, action items, and following up with project teams and prepare project reports for team members. Gathering, compiling, tracking and reporting information relevant to project assignment. Ensuring all project documentation is complete and current Providing overall support for project teams in meet deadlines and deliverables. Coordinating and managing the project's communication plan among team members, management, and stakeholders. Providing support for invoice reconciliation and interpretation of contracts. Serving as back up to the project management team when necessary. Developing and maintaining project plans and monitoring project tasks. Identifying and escalating project risks and assisting with risk identification and management. Has two years of experience performing managerial functions, coordinating meetings, and managing project plans. May be supervised by higher level personnel.

Minimum Education/Experience: Bachelors/2

Health IT Manager III

Functional Responsibility: Fully responsible for project from planning to implementation. Accountable for fast turnaround for changes proposed by customers/end users. Prepares project plans, assigns resources and executes the plans. Prepares project plans, assigns resources and executes the plans. Monitors scope, schedule and budget for the project; prepares status and EVM reports. Present work plan and schedule to customer. Manage customer expectations for the given task. Understands project requirements from business and technical stand point and serves as the liaison between business users and the project team. Responsible for complete Software. Development Lifecycle. Assist in recruitment, mentoring team members and other back office functions. Work in a fast-paced environment. Has four years of experience performing managerial related functions.

Minimum Education/Experience: Bachelors/4

Health IT Manager IV

Functional Responsibility: Fully responsible for project from planning to implementation. Accountable for fast turnaround for changes proposed by customers/end users. Prepares project plans, assigns resources and executes the plans. Prepares project plans, assigns resources and executes the plans. Monitors scope, schedule and budget for the project; prepares status and EVM reports. Present work plan and schedule to customer. Manage customer expectations for the given task. Understands project requirements from business and technical stand point and serves as the liaison between business users and the project team. Responsible for complete Software. Development Lifecycle. Assist in recruitment, mentoring team members and other back office functions. Work in a fast-paced environment. Has six years of experience performing managerial duties. May supervise and review the performance of lower level managers.

Minimum Education/Experience: Bachelors/6

Health IT Manager V

Functional Responsibility: Fully responsible for project from planning to implementation. Accountable for fast turnaround for changes proposed by customers/end users. Prepares project plans, assigns resources and executes the plans. Prepares project plans, assigns resources and executes the plans.

Monitors scope, schedule and budget for the project; prepares status and EVM reports. Present work plan and schedule to customer. Manage customer expectations for the given task. Understands project requirements from business and technical stand point and serves as the liaison between business users and the project team. Responsible for complete Software Development Lifecycle. Assist in recruitment, mentoring team members and other back office functions. Work in a fast-paced environment. Has eight years of experience performing managerial duties. May supervise and review the performance of lower level managers.
Minimum Education/Experience: Bachelors/8

Health IT Manager VI

Functional Responsibility: Fully responsible for project, from planning to implementation. Develop and maintain project schedule, identify and track milestones and identify and manage cross-functional dependencies with integrated project schedules. Plan project execution in terms of timelines for iterations, allocated resources and scope. Drive project decisions and escalations as needed for an assigned project in relation to overall program objectives and goals. Drive prioritization discussions as needed to ensure resources are allocated to key initiatives. Coordinate project inter-dependencies within a program such as tasks, timelines, resource allocation, risks. Understand current status of projects within designated program. Manage multiple projects / small-projects simultaneously and resolve resource conflicts. Manage capacity plans for the program. Introduce project and software lifecycle management methodologies and best practices. Report status for assigned project(s). Has ten years of experience successfully performing managerial duties.

Minimum Education/Experience: Bachelors/10

Health IT Manager VII

Functional Responsibility: Fully responsible for project, from planning to implementation. Develop and maintain project schedule, identify and track milestones and identify and manage cross-functional dependencies with integrated project schedules. Plan project execution in terms of timelines for iterations, allocated resources and scope. Drive project decisions and escalations as needed for an assigned project in relation to overall program objectives and goals. Drive prioritization discussions as needed to ensure resources are allocated to key initiatives. Coordinate project inter-dependencies within a program such as tasks, timelines, resource allocation, risks. Understand current status of projects within designated program. Manage multiple projects / small-projects simultaneously and resolve resource conflicts. Manage capacity plans for the program. Introduce project and software lifecycle management methodologies and best practices. Report status for assigned project(s). Has twelve years of experience successfully performing managerial duties.

Minimum Education/Experience: Bachelors/12

Health IT Subject Matter Expert I

Functional Responsibility: Provides expert consultation in one or more areas for the design, development and implementation of technical solutions and software engineering systems. Recommends alterations and enhancements to improve quality of solutions and/or procedures and provides input to improve moderately complex aspects of system performance. Develop and maintain close working relationships with Business Units, Technology Groups, and Training Groups to create and/or customize training material.

Willingness to investigate and use new tools, methods, and processes for content development and provide technical expertise in the application of engineering software and applied computational models as appropriate. Provides technical knowledge and analysis of highly specialized applications, high-level functional systems analysis, design, integration, and documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements. Designs and implements processes to understand and eliminate moderately complex failure modes and deficiencies to enhance product capabilities. Serves as a technical resource to the research and development area by focusing on product and technology innovation, product development, and product enhancements.

Minimum Education/Experience: Bachelors/4

Health IT Subject Matter Expert II

Functional Responsibility: Provides expert consultation in one or more areas for the design, development and implementation of technical solutions and software engineering systems. Recommends alterations and enhancements to improve quality of solutions and/or procedures and provides input to improve moderately complex aspects of system performance Develop and maintain close working relationships with Business Units, Technology Groups, and Training Groups to create and/or customize training material. Willingness to investigate and use new tools, methods, and processes for content development and provide technical expertise in the application of engineering software and applied computational models as appropriate. Provides technical knowledge and analysis of highly specialized applications, high-level functional systems analysis, design, integration, and documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements. Designs and implements processes to understand and eliminate moderately complex failure modes and deficiencies to enhance product capabilities. Serves as a technical resource to the research and development area by focusing on product and technology innovation, product development, and product enhancements. Assists other project members with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts Has eight years of experience as a subject matter expert.

Minimum Education/Experience: Bachelors/8

Health IT Subject Matter Expert III

Functional Responsibility: Provides expert consultation in one or more areas for the design, development and implementation of technical solutions and software engineering systems. Recommends alterations and enhancements to improve quality of solutions and/or procedures and provides input to improve moderately complex aspects of system performance Develop and maintain close working relationships with Business Units, Technology Groups, and Training Groups to create and/or customize training material. Willingness to investigate and use new tools, methods, and processes for content development and provide technical expertise in the application of engineering software and applied computational models as appropriate.

Provides technical knowledge and analysis of highly specialized applications, high-level functional systems analysis, design, integration, and documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements. Designs and implements processes to understand and eliminate moderately complex failure modes and deficiencies to enhance product capabilities. Serves as a technical resource to the research and development area by focusing on product and technology innovation, product development, and product enhancements. Develops requirements from a project's inception to its conclusion for a particular IT subject matter area (i.e., simple to complex systems). Has twelve years of experience as a subject matter expert performing related functions.

Minimum Education/Experience: Bachelors/12