



# REINA AI: Governed AI for Faster, Defensible Decisions in Salesforce

**Governed by Design. Built to Scale. Ready to Deploy.**

REINA AI (REI Navigational Assistant) is REI Systems’ governed-by-design agentic AI system built on Salesforce Agentforce. It enables teams to analyze, summarize, and answer questions about complex documents, such as grant applications and case files, directly in Salesforce, while preserving human oversight, traceability, and enterprise governance.

Designed as a scalable system rather than a single AI assistant, REINA AI delivers immediate value at launch and enables rapid expansion of additional AI behaviors and analyses over time without re-architecting or increasing risk.

## Why REINA AI

Organizations are under pressure to move faster with AI—but document-heavy decisions demand accuracy, defensibility, and control. Many AI tools prioritize speed while leaving governance, transparency, and trust as afterthoughts.

**REINA AI was built to close that gap.**

## REINA AI Benefits



Faster, Defensible Decisions



Governed by Design



Rapid Time to Value



Built as a System,  
Not an Assistant



Salesforce-Native &  
Agentforce-Ready



Available on Salesforce  
AgentExchange Marketplace



## Built for High-Accountability, Document-Heavy Workflows

At launch, REINA AI enables organizations to analyze and work with PDFs, scanned forms, and image-based documents linked to Salesforce records, including:

- Document understanding and full-content extraction
- Document-aware summarization and question-and-answer
- Instruction-driven analysis and validation

## Governed-by-Design Architecture

REINA AI embeds governance into the core of the system—not as an add-on—so teams can move faster while maintaining clear ownership, accountability, and confidence in their decisions.

### KEY GOVERNANCE CAPABILITIES

- Permission-Aware by Default
- Answer Provenance and Traceability
- Human-in-the-Loop Controls
- Policy and Instruction Versioning
- Audit-Ready Activity

### DESIGNED FOR RAPID EXPANSION

REINA AI is intentionally architected to grow responsibly:

- Add new AI behaviors and analyses without re-architecting
- Introduce additional agentic capabilities incrementally
- Maintain governance, consistency, and control as scope expands



### VALUES FOR SALESFORCE PARTNERS AND SYSTEM INTEGRATORS

For Salesforce partners and system integrators, REINA AI provides a pre-built, governed foundation that accelerates delivery and monetization:



Deploy agentic solutions **faster** on Agentforce



Extend and **package capabilities** without rebuilding governance controls



Reduce delivery risk while **accelerating** time to market

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