

Accelerating Secure, Modern Delivery for Government



REI Systems helps agencies deliver digital services faster, safer, and more affordably with a modern DevSecOps approach. We combine automation, secure-by-design practices, and cloud-native tools to streamline delivery and replace legacy systems. With deep government experience and commercial best practices, we help teams move quickly, scale confidently, and drive lasting mission impact.

Services & Benefits

AGILE DEVELOPMENT, MODERNIZATION & ENHANCEMENT (DME)

We deliver secure, cloud-native applications through rapid, iterative development—powered by Continuous Integration and Continuous Delivery (CI/CD). This enables faster, cost-effective releases with improved software quality and better user experiences.

ACTIONABLE DATA & DASHBOARDS

We embed analytics and real-time reporting directly into systems, giving agencies clear visibility and control. Backed by smart testing and observability tools, this reduces errors and enhances decision-making across programs.

PERFORMANCE OPTIMIZATION & INNOVATION

Our automated CI/CD pipelines and infrastructure-as-code practices streamline delivery, cut costs, and boost productivity. Continuous Improvement cycles drive innovation and allow teams to adapt quickly to evolving mission needs.

SECURITY-DRIVEN IMPLEMENTATION

Security is embedded from day one with Security-as-Code, automated compliance checks, and support for Zero Trust architectures. We proactively identify vulnerabilities, enable faster patching, and ensure systems stay secure and resilient.



VistaOps® is REI Systems' secure, ready-to-use software development platform that helps federal agencies build and launch applications faster and more efficiently. Backed by decades of government IT experience, it cuts costs by combining essential tools into one solution and ensures security is built in from the start.



Impacts

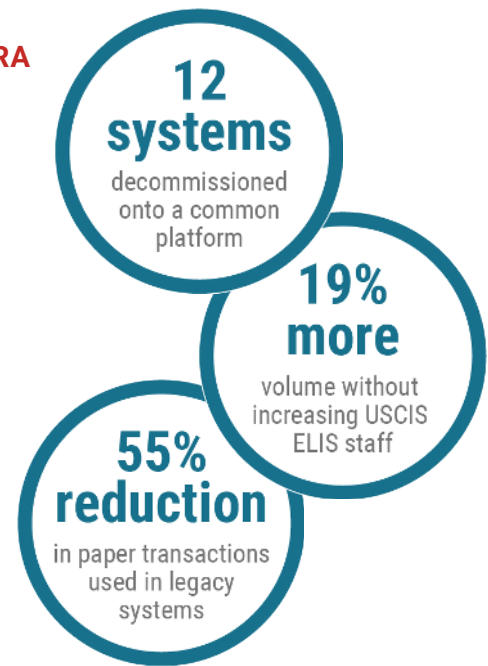
USCIS: DESIGNING SOLUTIONS FASTER FOR THE MODERN ERA

The U.S. Citizenship and Immigration Services (USCIS) Electronic Immigration System (ELIS), a case management platform, relied on REI to manage a CI/CD software development pipeline within a multi-vendor team environment. This effort allowed for the development of new modules, maintenance, and enhancements on existing modules, and decommissioning of legacy systems.

Impact of the Solution

REI developed VistaOps using our experience with USCIS Electronic Immigration system (ELIS). This includes:

- 225+ daily production updates
- 15+ cloud environments
- 30+ RDS instances, 400+ EC2s
- 100+ CI/CD pipelines, 100+ microservices



HRSA: SCALING TO KEEPING PACE WITH CONTINUOUS GROWTH

The Health Resources and Services Administration (HRSA) trusted REI to streamline its application and administration process by facilitating electronic communication and activities for applicants, grantee organizations, and the agency. REI, whose tech experts have helped solve HRSA's technology problems for over 20 years, developed the Electronic Handbooks (EHBs) – a centralized system that delivers end-to-end grants management. The system allows users to perform grants operations, program planning, monitoring, and management from one central location.

Migrate & Scale

- 41,000+ users supported
- 500,000+ workflow tasks completed annually
- 60% of staff time and effort resources reduced
- 27% increase of patients treated since 2008

USPTO: STREAMLINING PROCESS APPROACHES TO EVOLVE

The United States Patent and Trademark Office (USPTO) turned to REI when faced with a rise in trademark applications and new legislation from the Trademark Modernization Act. REI helped the agency develop and modernize 20 mission-critical systems for one of four U.S. Trademark Product Lines within the USPTO IT Product Catalog. We provided a secure and efficient environment for next-generation low-code platforms, using CI/CD pipelines to speed up the trademark adjudication.

Innovate and Grow

- 1,200+ users transitioned to a modern workflow platform
- 175% increase in Trademark systems within a four-month deployment
- 56% increase in Trademark systems at soft launch

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